

Terms and conditions



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Notice for guardians (Parents)

- + **The content of the Nixi World App is intended for informational purposes only. NIXI WORLD DOES NOT PROVIDE MEDICAL ADVICE: The information, including, but not limited to, text, graphics, images and other material contained in this App are for informational use only. NO MATERIAL IN THIS APP SHOULD BE USED AS A SUBSTITUTE FOR A MEDICAL PROFESSIONAL'S OPINION, DIAGNOSIS OR TREATMENT. Always seek the advice of a qualified health care professional with any questions or concerns you may have regarding a medical condition or treatment before taking any action that may have a direct or indirect effect on your health. NEVER DISOBEY ANY ADVICE, DIAGNOSIS OR TREATMENT RECOMMENDED BY A HEALTHCARE PROFESSIONAL BECAUSE OF ANYTHING YOU MAY HAVE READ OR SEEN IN THIS APPLICATION.**
- + **Prolonged use of virtual reality may cause eye damage. Use in moderation. Consult your physician before using a virtual reality viewer with minors. Guardian agrees to terms and conditions on behalf of minor, if any. Always use the Nixi World App under adult supervision.**
- + **Although all text and image content displayed on this App has been developed under the supervision of healthcare professionals, including doctors, psychologists and nurses, none of them, nor the people at Nixi Design for Health, are your doctor, nurse or psychologist. Nixi and PIX are fictional characters. ALWAYS CONSULT YOUR PHYSICIAN BEFORE MAKING ANY TREATMENT DECISIONS OR HEALTH HABITS THAT MAY AFFECT YOUR HEALTH.**

Política de privacidad

About us

The Nixi World App has been created by Nixi Design for Health SL. This Privacy Policy is used to inform our users about how and why we collect, store, process and share personal information or data. If you choose to use the Nixi World App, you consent to the collection and use of information as described in this policy. The personal information we collect is used to provide and improve the service. We will not use your information with anyone except as described in this Privacy Policy.

Privacy for children

The Nixi World App is designed for family use, always under adult supervision. We take children's privacy very seriously and rely on parental or guardian consent before storing any user data. If you are under the age of 13, please make sure you have your parent's or guardian's permission before using the application. If you discover that your child has been using the app without permission, please contact us so we can delete their data.

Security

We value your trust in providing us with your personal information, so we strive to use commercially acceptable means to protect it. But remember that no method of transmission over the Internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security. If we discover a breach of data security, we will notify you within 24 hours, in accordance with the provisions of the European Union's General Data Protection Regulation.

Use and collection of data

For a better experience when using the Nixi World App, we may ask you to provide us with certain personally identifiable information, including the email address or age of the user who will be using the website, or the hospital where you are being treated. The information we request will be retained by us and used as described in this privacy policy. To modify, consult or delete your data please contact us at the following email address: hello@nixiforchildren.com

Privacy Policy

Email

We will use your email address to contact you to inform you about changes to the service offered by Nixi Design for Health, to request your participation in satisfaction surveys and in connection with any data security breaches. We share the data entered on the forms and platform access pages only with your Hospital, if any, or the healthcare provider who has provided you with your access code to the Nixi Design for Health platform.

Personal data

We may ask for your child's name and date of birth, which is used to personalize the App in order to enhance your experience. We may also ask you for the expected date of surgery or procedure which is used to remind you to visit the App at the appropriate time prior to the hospital visit. We realize that this information is sensitive and personal to you, as such, it is only stored in our protected database and we only share it with your Hospital, if any, or the healthcare provider who has provided you with your access code to the Nixi Design for Health platform.

Usage data of App

We use Google Analytics to track your use of the website. This usage data allows us to improve the Nixi World App by focusing on the areas of the website that users visit most.

This usage data may include, but is not limited to:

- Application preferences (VR experience viewing, sections visited etc.)
- Device Operating system version
- Internet Protocol ("IP") address of the device.

Questionnaires

We may ask you to complete questionnaires throughout the application to better understand how you are feeling and to get your feedback on what has happened. We will anonymize the responses to these questionnaires and share the responses only with your Hospital, if any, or the healthcare provider who has given you your access code to the Nixi Design for Health platform.

Service providers

We may employ third parties for the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform services related to the Service;
- To help us analyze how our Service is used.

We want to inform users of the Nixi World App that these third parties have access to your personal information. The reason is to perform tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any purpose other than as detailed in their privacy policy.

Privacy Policy

External Links

The Nixi World App may contain links to other applications and websites. If you click on a third-party link, you will be directed to that site. Please note that these external sites are not operated by us. Therefore, we strongly encourage you to review the Privacy Policy of these websites. We have no control over, and assume no responsibility for, the content, privacy policies or practices of any third party sites or services.

Changes in Privacy Policy

We may update our Privacy Policy at any time. Therefore, we encourage you to periodically review this page for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately upon posting on this page.

Content and use

The visit to the App by the user must be done responsibly and in accordance with current legislation, good faith, this Legal Notice and respecting the intellectual and industrial property rights owned by Nixi Design for Health SL.

The use of any of the contents of the App for purposes that are or could be unlawful is strictly prohibited, as well as the performance of any action that causes or may cause damage or alterations of any kind not consented by NIXI Design for Health S.L.,

The owner of the App does not identify with the opinions expressed in it by its collaborators. The company reserves the right to make unannounced changes it deems appropriate in its App, may change, delete or add content and services provided through the same as the way in which they are presented or located on its servers.

Privacy Policy

Intellectual and Industrial property

Nixi Design for Health SL, is the exclusive owner of the rights relating to its App and its website and blog, therefore, all content, graphic design and codes that are part of Nixi For Children are the exclusive property of Design for Health SL. and, therefore, reproduction, distribution, public communication, transformation or any other activity carried out with the contents, even if the sources are cited, is prohibited, unless with the prior express written consent of Nixi Design for Health SL.

Nixi Design for Health SL does not grant any authorization of use of any kind on its intellectual and industrial property rights or any other property or right related to the App, and in no case shall it be understood that access and navigation of users implies a waiver, transfer, license or total or partial transfer of such rights by Design for Health SL. Any use of such content not previously authorized by Nixi Design for Health SL will be considered a serious breach of intellectual or industrial property rights and will give rise to the legally established responsibilities. Nixi Design for Health SL reserves the right to exercise against the user the corresponding judicial and extrajudicial actions.

Responsibilities and guarantees

Nixi Design for Health SL declares that it has adopted the necessary measures that, within its possibilities and the state of technology, allow the proper functioning of the website and the absence of viruses and harmful components. However, Nixi Design for Health SL can not be held responsible for the following situations that are listed by way of example, but not limited to:

- The continuity and availability of the Contents.
- The absence of errors in said Contents or the correction of any defect that may occur.
- The absence of viruses and/or other harmful components.
- The damages caused by any person who violates the security systems of Nixi Design for Health.
- The use that users may make of the contents included in the website.
- Consequently, Nixi Design for Health SL does not guarantee that the use that users can make of the contents that may be included on the website, conform to this legal notice, nor that the use of the website is done diligently.
- The use by minors of the website or the sending of their personal data without the permission of their guardians, being the guardians responsible for the use they make of the Internet.

Privacy Policy

- The contents that the user can access through unauthorized links or introduced by users through comments or similar tools.
- The introduction of erroneous data by the user or a third party.
- Content and use Intellectual and industrial property.

Nixi Design for Health SL may suspend temporarily and without notice, accessibility to the website or App Nixi World due to maintenance, repair, updating or improvement. However, whenever circumstances permit, Nixi Design for Health SL will inform the user, with sufficient notice, the expected date for the suspension of the contents.

Also, in accordance with Articles 11 and 16 of Law 34/2002, of July 11, services of the information society and electronic commerce (LSSICE), Design for Health SL, undertakes to remove or, where appropriate, block content that could affect or be contrary to current legislation, the rights of third parties or morality and public order.

Link policy

It is not allowed to introduce links on any website owned by Design for Health SL without the express consent of the owner.

Design for Health SL reserves the right to contact the owner of the website where the link is established if it considers that the regulations are violated, as well as to exercise the corresponding judicial and extrajudicial actions.

Rights to modify or update this document

Design for Health SL reserves the right to modify this legal notice to adapt it to any changes or new regulations or jurisprudence. In these cases, the changes that will occur in the data protection policy and from when they will begin to take full effect will be announced on this website with reasonable notice.

Contact

If you have any questions or suggestions regarding our Privacy Policy, please do not hesitate to contact our Data Protection Officer at: hello@nixiforchildren.com.